

PRIOR AUTHORIZATION POLICY

POLICY: Hemophilia – Hemlibra Prior Authorization Policy

• Hemlibra® (emicizumab-kxwh injection for subcutaneous use –

Genentech/Roche/Chugai)

REVIEW DATE: 04/21/2021

OVERVIEW

Hemlibra, a bispecific Factor IXa- and Factor X-directed antibody, is indicated for routine prophylaxis to prevent or reduce the frequency of bleeding episodes in patients aged newborn and older with **hemophilia** A (congenital factor VIII deficiency) with or without factor VIII inhibitors.¹

Hemlibra is recommended to be given as a loading dose by subcutaneous injection once weekly for the first 4 weeks, followed by a maintenance dose given either once weekly, once every 2 weeks, or once every 4 weeks.¹ Discontinue prophylactic use of bypassing medications the day before starting Hemlibra. The prophylactic use of Factor VIII products may be continued during the first week of Hemlibra prophylaxis. If appropriate, a patient may self-inject Hemlibra.

Disease Overview

Hemophilia A is an X-linked bleeding disorder caused by a deficiency in Factor VIII.²⁻⁴ In the US, the incidence of hemophilia A in males is 1:5,000 with an estimated 20,000 people in the US living with hemophilia A. Sometimes the disorder is caused by a spontaneous genetic mutation. Males primarily have the disorder and most times females are asymptomatic carriers. The condition is characterized by bleeding in joints, either spontaneously or in a provoked joint. Bleeding can occur in many different body areas (e.g., muscles, central nervous system, gastrointestinal). Hemarthrosis is the main sign of hemophilia in older children and adults. In newborns and toddlers, bleeding in the head (intracranial hemorrhage and extracranial hemorrhage), bleeding from circumcision, and in the oral cavity are more common. The bleeding manifestations can lead to substantial morbidity, as well as mortality, if not properly treated. Disease severity is usually defined by the plasma levels of Factor VIII and have been classified as follows: severe (levels less than 1% of normal [normal plasma levels are 50 to 100 U/dL]), moderate (levels 1% to 5% of normal), and mild (levels > 5%); phenotypic expression may also vary. Approximately 25% to 30% of patients with hemophilia A have severe deficiency whereas 3% to 13% of patients have moderate to mild deficiency. Diagnoses can be substantially delayed, especially in patients with mild disease, as bleeding may not clinically occur. Higher doses than that typically used for these uses of standard half-life products can be given if the patient develops an inhibitor, which develop in approximately 25% of patients.⁵ Products that contains Factor VIII, which are given intravenously, are utilized as well as agents such as Hemlibra.²⁻⁴

Guidelines

Various guidelines discuss Hemlibra.^{2,6,7}

• National Hemophilia Foundation (NHF): Two documents from the NHF Medical and Scientific Advisory Council (MASAC) provide recommendations regarding Hemlibra (2020).^{2,6} In general, Hemlibra has been shown to prevent or reduce the occurrence of bleeding in patients with hemophilia A in adults, adolescent, children and infants, both with and without inhibitors. Subcutaneous administration at more prolonged dosing intervals is viewed as having advantages for some patients compared with intravenous administration of Factor VIII products.² Factor VIII



prophylaxis continuation during the week after initiation of Hemlibra is a reasonable approach.⁶ However, because Hemlibra steady-state levels are not achieved until after four weekly doses, it may be reasonable to continued Factor VIII prophylaxis in selected patients based on bleeding history, as well as physical history, until they are ready to initiate maintenance dosing. Factor VIII products may be used for breakthrough bleeding events. Data are limited regarding the use of Hemlibra prophylaxis during immune tolerance induction. The MOTIVATE study is exploring use of Hemlibra prophylaxis in patients in immune tolerance induction. Limited data are available in patients with mild to moderate hemophilia A. HAVEN 6 is a trial underway to evaluate Hemlibra in patients with mild or moderate hemophilia A without Factor VIII inhibitors.

• World Federation of Hemophilia (WFH): Guidelines from the WFH regarding hemophilia (2020) feature Hemlibra in a variety of clinical scenarios. It is noted that the subcutaneous administration permits patients to initiate prophylaxis at a very young age. Other key benefits include its long half-life, high efficacy in bleed prevention, and reduction in bleeding episodes in patients with or without inhibitors.

Safety

Hemlibra has a Boxed Warning regarding thrombotic microangiopathy and thromboembolism.¹ Cases of thrombotic microangiopathy and thrombotic events were reported when on average a cumulative amount of > 100 U/kg/24 hours of activated prothrombin complex concentrate (aPCC) was given for 24 hours or more to patients receiving Hemlibra prophylaxis. Monitor for the development of thrombotic microangiopathy and thrombotic events when aPCC is given. Discontinue prophylactic use of bypassing agents the day before starting Hemlibra.

POLICY STATEMENT

Prior Authorization is recommended for prescription benefit coverage of Hemlibra. All approvals are provided for the duration noted below.

Automation: None.

RECOMMENDED AUTHORIZATION CRITERIA

Coverage of Hemlibra is recommended in those who meet the following criteria:

FDA-Approved Indications

- **1.** Hemophilia A with Factor VIII Inhibitors. Approve for 1 year if the patient meets one the following (A or B):
 - A) <u>Initial Therapy</u>. Approve if the patient meets the following criteria (i, ii, iii, iv, v, <u>and</u> vi):
 - i. Patient is using Hemlibra for routine prophylaxis to prevent or reduce the frequency of bleeding episodes; AND
 - ii. Patient meets one of the following (a or b):
 - a) Patient has had a positive Factor VIII inhibitor titer greater than 5 Bethesda Units; OR
 - b) Patient has had a positive Factor VIII inhibitor titer less than or equal to 5 Bethesda Units and meets one of the following [(1) or (2)]:
 - (1) Patient has had an anamnestic response (current or past) to Factor VIII product dosing; OR
 - (2) Patient experienced an inadequate clinical response (current or past) to increased Factor VIII product dosing; AND



- **iii.** Prescriber attests that the patient will not be undergoing immune tolerance induction therapy while receiving Hemlibra; AND
- iv. Prescriber attests the following regarding use of bypassing agents (a and b):
 - a) If the patient is currently receiving a bypassing agent for prophylaxis, the bypassing agent therapy will be discontinued the day prior to initiation of Hemlibra; AND
 - b) Prophylactic use of bypassing agents will not occur while using Hemlibra; AND Note: Use of bypassing agents for the treatment of breakthrough bleeding is permitted. Examples of bypassing agents include NovoSeven RT (coagulation Factor VIIa [recombinant] for intravenous use), Sevenfact (Factor VIIa [recombinant]-jncw for intravenous infusion), and FEIBA (anti-inhibitor coagulant complex for intravenous use).
- v. Prescriber attests the following regarding Factor VIII products (a and b):
 - a) If the patient is currently receiving a Factor VIII product for prophylactic use, the Factor VIII product will be discontinued within the initial 4-week loading dose period with Hemlibra; AND
 - b) Prophylactic use of Factor VIII products will not occur while using Hemlibra; AND Note: Use of Factor VIII products for the treatment of breakthrough bleeding is permitted.
- vi. Medication is prescribed by or in consultation with a hemophilia specialist; OR
- **B)** Patient is Currently Receiving Hemlibra. Approve if the patient meets the following criteria (i, ii, iii, iv, v, and vi)
 - i. Patient is using Hemlibra for routine prophylaxis to prevent or reduce the frequency of bleeding episodes; AND
 - **ii.** Prescriber attests that the patient will not be undergoing immune tolerance induction therapy while receiving Hemlibra; AND
 - iii. Prescriber attests that prophylactic use of bypassing agents will not occur while using Hemlibra; AND
 - <u>Note</u>: Use of bypassing agents for the treatment of breakthrough bleeding is permitted. Examples of bypassing agents include NovoSeven RT (coagulation Factor VIIa [recombinant] for intravenous use), Sevenfact (Factor VIIa [recombinant]-jncw for intravenous infusion), and FEIBA (anti-inhibitor coagulant complex for intravenous use).
 - iv. Prescriber attests that prophylactic use of Factor VIII products will not occur while using Hemlibra; AND
 - Note: Use of Factor VIII products for the treatment of breakthrough bleeding is permitted.
 - v. Medication is prescribed by or in consultation with a hemophilia specialist; AND
 - vi. Patient experienced a beneficial response to therapy according to the prescriber.

 Note: Examples of a beneficial response to therapy include a reduction in bleeding events, in the severity of bleeding episodes, in the number of bleeding events that required treatment, and/or in the number of spontaneous bleeding events.
- **2. Hemophilia A without Factor VIII Inhibitors.** Approve for 1 year if the patient meets the following criteria (A or B):
 - A) <u>Initial Therapy</u>. Approve if the patient meets the following criteria (i, ii, iii, iv, <u>and</u> v):
 - i. Patient is using Hemlibra for routine prophylaxis to prevent or reduce the frequency of bleeding episodes; AND
 - ii. Patient meets one of the following criteria (a or b):
 - a) Patient has severe to moderate severe disease as defined by pretreatment Factor VIII levels ≤ 2% of normal; OR
 - b) Patient has moderate to mild disease as defined by pretreatment Factor VIII levels greater than 2% to less than 40% of normal and meets one of the following criteria [(1), (2), or (3)]:



- (1) Patient has experienced a severe, traumatic, or spontaneous bleeding episode as determined by the prescriber; OR
 - Note: An example is a bleed involving the central nervous system.
- (2) Patient has hemophilia-related joint damage, has experienced a joint bleed, or has a specific joint that is subject to recurrent bleeding (presence of a target joint); OR
- (3) Patient is in a perioperative situation and/or has an additional clinical scenario regarding bleeding/bleeding risk in which the prescriber determines the use of Hemlibra is warranted.
 - Note: Examples include iliopsoas bleeding or severe epistaxis.
- iii. Prescriber attests that prophylactic use of bypassing agent will not occur while using Hemlibra; AND
 - Note: Examples of bypassing agents include NovoSeven RT (coagulation Factor VIIa [recombinant] for intravenous use), Sevenfact (Factor VIIa [recombinant]-jncw for intravenous infusion), and FEIBA (anti-inhibitor coagulant complex for intravenous use).
- iv. Prescriber attests the following regarding Factor VIII products (a and b):
 - a) If receiving a Factor VIII product for prophylactic use, therapy will be discontinued within the initial 4-week loading dose period with Hemlibra; AND
 - b) Prophylactic use of Factor VIII products will not occur while using Hemlibra; AND Note: Use of Factor VIII products for the treatment of breakthrough bleeding is permitted.
- v. Medication is prescribed by or in consultation with a hemophilia specialist; OR
- **B)** Patient is Currently Receiving Hemlibra. Approve if the patient meets the following criteria (i, ii, iii, iv, and v):
 - i. Patient is using Hemlibra for routine prophylaxis to prevent or reduce the frequency of bleeding episodes; AND
 - ii. Prescriber attests that prophylactic use of bypassing agent will not occur while using Hemlibra; AND
 - Note: Examples of bypassing agents include NovoSeven® RT (coagulation Factor VIIa [recombinant] for intravenous use), Sevenfact® (Factor VIIa [recombinant]-jncw for intravenous infusion), and FEIBA® (anti-inhibitor coagulant complex for intravenous use).
 - iii. Prescriber attests that prophylactic use of Factor VIII product will not occur while using Hemlibra: AND
 - Note: Use of Factor VIII products for the treatment of breakthrough bleeding is permitted.
 - iv. Medication is prescribed by or in consultation with a hemophilia specialist; AND
 - v. Patient experienced a beneficial response to therapy according to the prescriber.

 Note: Examples of a beneficial response include a reduction in bleeding events, in the severity of bleeding episodes, in the number of bleeding events that required treatment, and/or in the number of spontaneous bleeding events.

CONDITIONS NOT RECOMMENDED FOR APPROVAL

Coverage of Hemlibra is not recommended in the following situations:

1. Coverage is not recommended for circumstances not listed in the Recommended Authorization Criteria. Criteria will be updated as new published data are available.

REFERENCES

1. Hemlibra[®] injection for subcutaneous use [prescribing information]. South San Francisco, CA and Tokyo, Japan: Genentech/Roche and Chugai Pharmaceutical; June 2020.



- National Hemophilia Foundation. MASAC (Medical and Scientific Advisory Council) recommendations concerning
 products licensed for the treatment of hemophilia and other bleeding disorders (Revised August 2020). MASAC Document
 #263. Adopted on September 3, 2020. Available at: <a href="https://www.hemophilia.org/healthcare-professionals/guidelines-on-care/masac-documents/masac-document-263-masac-recommendations-concerning-products-licensed-for-the-treatment-of-hemophilia-and-other-bleeding-disorders. Accessed on April 19, 2021.
- 3. Peyvandi F, Garagiola I, Young G. The past and future of haemophilia: diagnosis, treatments and its complications. *Lancet.* 2016;388(10040):187-197.
- 4. Berntorp E, Shapiro. Modern haemophilia care. Lancet. 2012;379:1447-1456.
- 5. Valentino LA, Kempton CL, Kruse-Jarres R, et al, on behalf of the International Immune Tolerance Induction Study Investigators. US guidelines for immune tolerance induction in patients with haemophilia a and inhibitors. *Haemophilia*. 2015;21(5):559-567.
- 6. National Hemophilia Foundation. MASAC (Medical and Scientific Advisory Council) recommendations on the use and management of emicizumab-kxwh (Hemlibra®) for hemophilia A with and without inhibitors. MASAC Document #258. Adopted on March 16, 2020. Available at: https://www.hemophilia.org/sites/default/files/document/files/258 emicizumab.pdf. Accessed on April 18, 2021.
- Srivastava A, Santagostino E, Dougall A, et al, on behalf of the WFH guidelines for the management of hemophilia panelists and co-authors. WFH guidelines for the management of hemophilia, 3rd edition. *Hemophilia*. 2020;26(Suppl 6):1-158. Available at: WFH Guidelines for the Management of Hemophilia, 3rd edition (wiley.com). Accessed on April 19, 2021.



HISTORY

HISTORY Type of Revision	Summary of Changes	Review Date
Early Annual	Previous criteria required that the patient be using Hemlibra for routine prophylaxis	04/21/2021
Revision	and that the medication is prescribed by or in consultation with a hemophilia	
	specialist. This criteria was retained but now the indications are divided into patients	
	with Factor VIII inhibitors and without Factor VIII inhibitors as well as if the patient	
	is using Hemlibra for initial therapy or if the patient is currently receiving Hemlibra.	
	Other changes per the revised indications are as follows:	
	Hemophilia A with Factor VIII Inhibitors: The phrase "with Factor VIII	
	inhibitors" was added to this indication. For both <u>initial therapy and for patients</u>	
	<u>currently receiving Hemlibra</u> , the requirement that the patient be using Hemlibra for routine prophylaxis had the phrase added "to prevent or reduce the frequency of	
	bleeding episodes". Also, the prescriber must attest that the patient will not be	
	undergoing immune tolerance induction therapy while receiving Hemlibra.	
	Additionally, the prescriber must attest that prophylactic use of bypassing agents will	
	not occur while receiving Hemlibra. Examples of bypassing agents were added in a	
	Note; it is also addressed in this section that use of bypassing agents for the treatment	
	of breakthrough bleeding is permitted. The prescriber must attest that prophylactic use	
	of Factor VIII products will not occur while using Hemlibra; it was clarified in a Note	
	that use of Factor VIII products for the treatment of breakthrough bleeding is	
	permitted. For initial therapy only, the patient must have had a positive Factor VIII	
	inhibitor titer greater than 5 Bethesda Units or the patient has had a positive Factor	
	VIII inhibitor titer less than or equal to 5 Bethesda Units and either has had an	
	anamnestic response (current or past) to Factor VIII product dosing or has experienced	
	an inadequate clinical response (current or past) to increased Factor VIII product	
	dosing. Regarding the use of bypassing agents, the prescriber must attest that if the	
	patient is currently receiving a bypassing agent for prophylaxis, the bypassing agent therapy will be discontinued the day prior to initiation of Hemlibra. Regarding Factor	
	VIII products, the prescriber must attest that if the patient is currently receiving a	
	Factor VIII product for prophylactic use, the Factor VIII product will be discontinued	
	within the initial 4-week loading dose period with Hemlibra. For patients <u>currently</u>	
	receiving Hemlibra, the requirement was added that the patient has had a response to	
	therapy according to the prescriber with examples added in a Note.	
	Hemophilia A without Factor VIII Inhibitors: The phrase "without Factor VIII	
	inhibitors" was added to this indication. For both initial therapy and for patients	
	<u>currently receiving Hemlibra</u> , the requirement that the patient be using Hemlibra for	
	routine prophylaxis had the phrase added "to prevent or reduce the frequency of	
	bleeding episodes". Additionally, the prescriber must attest that prophylactic use of	
	bypassing agents will not occur while receiving Hemlibra; examples of prophylactic	
	agents were added in a Note. The prescriber must attest that prophylactic use of	
	Factor VIII products will not occur while using Hemlibra; it was clarified in a Note	
	that use of Factor VIII products for the treatment of breakthrough bleeding is permitted. For initial therapy only, the patient must have either severe to moderate	
	severe disease (defined by pretreatment Factor VIII levels $\leq 2\%$ of normal) OR the	
	patient has moderate to mild disease as defined by pretreatment Factor VIII levels	
	greater than 2% to $< 40\%$ of normal. Patients with moderate to mild disease must also	
	meet one of the following requirements: 1) patient has experienced a severe,	
	traumatic or spontaneous bleeding episode as determined by the prescriber and an	
	example was added in a Note; 2) patient has hemophilia-related joint damage, has	
	experienced a joint bleed, or has a specific joint that is subject to recurrent bleeding	
	(presence of a target joint); or 3) patient is in a perioperative situation and/or has an	
	additional clinical scenario regarding bleeding/bleeding risk in which the prescriber	
	determines the use of Hemlibra is warranted with examples added in a Note.	
	Additionally, if the patient is receiving Factor VIII product for prophylactic use, the	
	prescriber must attest that therapy will be discontinued within the initial 4-week	
	loading dose period with Hemlibra. For patients currently receiving Hemlibra, the	
	requirement was added that the patient has experienced a beneficial response to	
	therapy according to the prescriber with examples added in a Note.	

PreferredOne Community Health Plan Nondiscrimination Notice

PreferredOne Community Health Plan ("PCHP") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PCHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact a Grievance Specialist.

If you believe that PCHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Grievance Specialist PreferredOne Community Health Plan PO Box 59052 Minneapolis, MN 55459-0052 Phone: 1.800.940.5049 (TTY: 763.847.4013) Fax: 763.847.4010

customerservice@preferredone.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Assistance Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1.800.940.5049 (TTY: 763.847.4013). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.940.5049 (TTY: 763.847.4013) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1.800.940.5049 (TTY: 763.847.4013). XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.800.940.5049 (TTY: 763.847.4013). CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1.800.940.5049 (TTY: 763.847.4013). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1.800.940.5049 (TTY: 763.847.4013)。 ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.800.940.5049 (телетайп: 763.847.4013). ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1.800.940.5049 (TTY: 763.847.4013). ማስታወሻ: የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወይ ሚከተለው ቁጥር ይደውሉ 1.800.940.5049 (መስጣት ለተሳናቸው: 763.847.4013). ဟ်သူ၌ဟ်သး– နမ့်ကတိ၊ ကညီ ကျို်အယိ, နမၤန္ရ၊ ကျို်အတါမၤစၤလ၊ တလက်ဘူဉ်လက်စ္၊ နီတမံးဘဉ်သုန္၌လီ၊. ကိႏ 1.800.940.5049 (TTY: 763.847.4013). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.940.5049 (TTY: ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1.800.940.5049 (TTY: 763.847.4013).។ ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.800.940.5049 (رقم هاتف الصم والبكم: 763.847.4013). ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.800.940.5049 (TTY: 763.847.4013). 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1,800,940,5049 (TTY: 763,847,4013), 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa

1.800.940.5049 (TTY: 763.847.4013).

PreferredOne Insurance Company Nondiscrimination Notice

PreferredOne Insurance Company ("PIC") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PIC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- · Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact a Grievance Specialist.

If you believe that PIC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Grievance Specialist PreferredOne Insurance Company PO Box 59212 Minneapolis, MN 55459-0212 Phone: 1.800.940.5049 (TTY: 763.847.4013) Fax: 763.847.4010 customerservice@preferredone.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Assistance Services

```
ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1.800.940.5049 (TTY: 763.847.4013).
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.940.5049 (TTY: 763.847.4013)
LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1.800.940.5049 (TTY: 763.847.4013).
XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.800.940.5049 (TTY: 763.847.4013).
CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1.800.940.5049 (TTY: 763.847.4013).
注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1.800.940.5049 (TTY: 763.847.4013)。
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.800.940.5049 (телетайп: 763.847.4013).
ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ
1.800.940.5049 (TTY: 763.847.4013).
ማስታወሻ: የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወይ ሚከተለው ቁጥር ይደውሉ 1.800.940.5049
(መስጣት ለተሳናቸው: 763.847.4013 ).
ဟ်သူ၌ဟ်သး– နမ့်ကတိ၊ ကညီ ကျို်အယိ, နမၤန္ရ၊ ကျို်အတါမၤစၤလ၊ တလက်ဘူဉ်လက်စ္၊ နီတမံးဘဉ်သုန္၌လီ၊. ကိႏ 1.800.940.5049 (TTY: 763.847.4013).
ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.940.5049 (TTY:
ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1.800.940.5049 (TTY: 763.847.4013).។
         ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.800.940.5049 (رقم هاتف الصم والبكم: 763.847.4013).
ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.800.940.5049 (TTY: 763.847.4013).
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1,800,940,5049 (TTY: 763,847,4013), 번으로 전화해 주십시오.
PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa
```

1.800.940.5049 (TTY: 763.847.4013).